

Terms and Conditions

- The borrower / customer are advised to read the terms and conditions before usage of online payment mode.
- Usage of this payment gateway for payment of "MONTHLY INSTALLMENT" is optional. Shriram Transport Finance Co Ltd. (STFC) shall not be responsible for any loss / damages/liability if any, suffered by the borrower/customer in the process of use of this payment gateway.
- This facility shall be used only for payment of MONTHLY INSTALLMENT.
- All the Payments made would be adjusted against the MONTHLY INSTALLMENT due and payable.
- The STFC web site also contains links to other Web Sites. The Linked web sites are not under the control of STFC directly and the STFC is not responsible for the Linked web site, including without limitation to any link contained in a Linked web site, or any changes or updates to a Linked web site. STFC is providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement by STFC of the web site or any association with its operators.

- If the online payment through the Payment Gateway is not from the STFC server and that you are going to a third party web site for the same (“Service Provider Website”), the Service Provider may collect information directly from you. When you provide additional information to the Service Provider directly, then the use of your personal information is governed by such Service Provider’s applicable privacy policy and other documents and STFC shall not bear any responsibility for it. You are advised to read the terms and conditions of the Service provider’s Website before its usage. STFC is not responsible for, shall have no liability for and disclaims all warranties whatsoever, expressed or implied, related to the Service Provider Website, including without limitation to any warranties related to performance, security, stability, or non-infringement of title of the Service Provider Website (including site content) or any controls downloaded from the Service Provider Website. STFC shall not be held responsible for any damages the User may suffer as a result of using the third party web site.
- STFC has taken proper care/precaution to make the customer/borrower information reliable. STFC will not be held responsible for any liability that may arise out of any such error in the information. The information of the borrower/customer are

extracted from the application and details submitted by the borrower/customer.

- It will be the sole responsibility of the User to ensure that the use of name and password are kept confidential and not disclosed to any third party, including any representative of the STFC, or its agents and shall take all possible care to prevent discovery of the password by any person.
- STFC may suspend services on the web site for any customer at its sole discretion without assigning any reason whatsoever. In such event user shall contact STFC offices for any clarification.
- STFC has offered online payment privileged to its borrower/customer without any charge. However STFC reserves the right to levy any service charges as applicable from time to time in consideration for the services provided herein to the user. In case user is not consenting to any service charges then, user may opt out of STFC services.
- All communication should be addressed to Shriram Transport Finance Company Limited., Wockhardt Towers, Level 3, West Wing, C-2, G- Block, Bandra-Kurla Complex, Bandra (East), Mumbai -400051, Phone No. +91 -22-40959595, E- mail : paymentonline@stfc.co.in